

FACT SHEET: Instant Messaging

Secure instant messaging that is integrated into the patient record, providing positive patient identity and reducing the need to type unnecessary patient details.



Patient Centric Instant Messaging

Nervecentre provides secure instant messaging that occurs within the context of a patient, providing positive patient identity and reducing the need to type unnecessary patient details.

Intelligent Staff Lists

Staff lists automatically show the care team for a patient, allowing any clinician to communicate with the team around a patient without needing to know the right person to speak to. For all staff Nervecentre can show, where they are, their status and their workload.

Click to Call

No need to call switchboard to call or chat with another member of staff, even if they are using a shared device, Nervecentre provides seamless click-to-call.

Bleep Replacement

Replace or compliment a traditional bleep system, using smart phones and your wireless network.

Tannoy and Audio Paging

Replace tannoy and audio paging with live audio streaming to Cisco wireless phones over wi-fi, leveraging Nervecentre's business rules to be able to direct audio calls to the most appropriate team.

Nurse Call

Integrate with traditional Nurse Call systems or RFID tags to deliver alerts direct to nurse's handsets, reducing the time to respond and improving efficiency.