

nervecentre

About the Company

Nervecentre Software Ltd is a UK based organisation developing and delivering a Next Generation EPR for the global healthcare market that will improve patient safety and provide clinical staff with access to real-time information. Some of the largest Trusts in the UK are amongst our customers.

Nervecentre are embarking on the next phase of our journey, moving from a key clinical system to a whole hospital EPR. To navigate this transition we will need to hire the best talent from across the NHS and industry, to help guide some of the largest hospitals in the country through the complex change management of deploying an EPR.

Nervecentre uniquely provides a whole hospital platform that can deliver electronic observations, handover, task management and clinical assessments. Accompanying governance and escalation management integrates essential patient safety safeguards. Our Nervecentre mobile/server technology provides services which free clinicians from desktop PCs and allow them to leverage real-time patient and hospital information to make timely and appropriate clinical decisions.

Company culture is clinically-led, centred around patient care and providing quality solutions and support to our customers. Our offices are in Wokingham, with customers throughout the UK.

The Role - Order Communications Product Specialist

The purpose of this role is to provide subject matter expertise for the ongoing development of our Order Communications functionality and its implementation within our customer base. The ideal candidate will have demonstrable experience of working with / within the NHS, knowledge of clinical systems and applications and involvement in the full project lifecycle. The candidate should also have enthusiasm, flexibility and good communication skills.

The role will be key in driving and providing inputs to:

- The development roadmap for the Order Communications functionality in Nervecentre.
- The continuous improvement of implementation standards for Order Communications within Nervecentre, to the benefit of our customers.
- Order Comms project delivery success and customer satisfaction.
- Product documentation.
- The Quality Framework for Order Communications.

Person Specification

You will have extensive experience of either implementing or working with LIMS, RIS / PACS and Order Comms systems, and will be conversant with the datasets and data integration

methods used. An understanding of the business process flows involving pathology and radiology departments would be of significant benefit.

Key skills:

- A detailed understanding of the hospital environment and clinical workflow in the NHS, thereby enabling strong understanding of user scenarios and use cases.
- Good organisational skills gained from implementing a variety of healthcare solutions to deadlines – Laboratory Information Systems and Order Communications being key examples.
- Working knowledge of interoperability standards.
- Strong analytical skills and understanding of the bigger picture – how systems are integrated together within a digitally mature healthcare organisation.
- Strong team player and communicator.

This is a home-based role with the need to travel to Trusts premises across the UK when required and occasionally other countries. We offer a rewarding working environment in one of the fastest growing technology companies in the UK, with strong opportunities to learn new skills, and a competitive salary.

Additional General Responsibilities

- Support the culture and growth of the company
- Assist R&D in defining the product roadmap, and provide subject matter expertise in the definition of features to help the company build great products
- Assist in building the Nervecentre organisation and brand by activities such as interviewing, training, presentations, seminars, and exhibitions

The Head Office of Nervecentre is based in Wokingham. This role is home-based with requirements to travel regularly to Trusts premises and to the office. Working hours are 37.5 hours per week with the need to work longer hours as required to accommodate travel needs and meet Trusts requirements.

To apply for this role please email your CV to hr@nervecentresoftware.com