

nervecentre

About the Company

Nervecentre Software Ltd is a UK based organisation developing and delivering a Next Generation EPR for the global healthcare market that will improve patient safety and provide clinical staff with access to real-time information. Some of the largest NHS Trusts in the UK are amongst our customers.

Nervecentre uniquely provides a whole hospital platform that can deliver electronic observations, handover, task management and clinical assessments. Accompanying governance and escalation management integrates essential patient safety safeguards. Our Nervecentre mobile/server technology provides services which free clinicians from desktop PCs and allow them to leverage real-time patient and hospital information to make timely and appropriate clinical decisions.

Nervecentre are embarking on the next phase of our journey, moving from a key clinical system to a whole hospital EPR. To navigate this transition we will need to hire the best talent from across the NHS and industry, to help guide some of the largest hospitals in the country through the complex change management of deploying an EPR.

Company culture is clinically-led, centred around patient care and providing quality solutions and support to our customers. Our offices are in Wokingham, with customers throughout the UK.

The EPR Programme Manager role reports to the Director of Services & Programme Delivery. The key objective is to lead and manage large scale multi-year EPR deployment programmes of work with key NHS Trusts. The role will hold the highest level of relationships with the Trust(s) and be responsible for the success of the EPR programme, working with the project, clinical and technical teams within Nervecentre and liaising with R&D for product definition.

This is a home-based role with the need to travel to Trusts premises across the UK when required and occasionally other countries. We offer a rewarding working environment in one of the fastest growing technology companies in the UK, with strong opportunities to learn new skills, and a competitive salary. Working hours are 37.5 hours per week with the need to work longer hours as required to accommodate travel needs and meet Trusts requirements.

The Role - EPR Programme Manager

Duties and responsibilities

- Drive forward the EPR deployment programme by working closely with the Trust on prioritisation, feature definition, information architecture, change management; helping the Trust to focus on a continuous cycle of successful technological improvements.
- Work effectively with Nervecentre teams, including the PMO, Technical Consultancy, Clinical Consultancy and Product teams, to align customer EPR delivery to a structured programme of work.
- Work in Collaboration with the customer to develop and establish the Clinical Programme across a Trust including the identification of milestones, communications strategies, risks and mitigation plans while minimising disruption to existing services and ensuring these are consistent with overall Trust and NHS strategy. This will include overseeing projects from inception to completion and developing short, medium and long term strategies for transformation.
- Work in Collaboration with the customer to develop multiple, long term strategic plans for sustainable service development, transition and improvement at service and Trust level; this will involve working across trust and wider boundaries, in new and existing areas of change, complex interdependency mapping and managing both fixed and ambiguous requirements and large-scale change programmes.
- Work in Collaboration with the customer to Communicate with all stakeholders and provide regular progress updates.
- Produce written documentation, including status reports, information/data/reports as required for Trust and Clinical management at Divisional and Executive level, bids for funding and explanations of technical and complex issues. Ensure communication is appropriate for target audiences. Make recommendations and present findings at all levels throughout the Trust.
- Develop credibility within the trust in order to influence and affect change at executive, clinical and administrative levels.
- Lead and influence existing opinions in order to launch and sustain change initiatives; this will include influencing how resources e.g. staff, are allocated across the organisation.
- Participate in programme board meetings at the Trust.
- Support the EPR Sales Teams by acting as a point of contact for reference visits, and assisting in marketing efforts to capitalise upon the success of the customer deployment.
- Provide key input to Nervecentre's EPR delivery approach and contribute to the benefits realisation model.

Additional General Responsibilities

- Support the culture and growth of the company.
- Assist R&D in defining the product roadmap, and provide clinical expertise in the definition of features to help the company build great products.
- Assist in building the Nervecentre organisation and brand by activities such as interviewing, training, presentations, seminars, and exhibitions.

To apply for this role please send your CV to hr@nervecentresoftware.com