

# nervecentre

## About the Company

Nervecentre Software is a pioneering software house, bringing clinical applications to mobile users within acute hospitals. Our Nervecentre mobile/server technology provides services which free clinicians from desktop PCs and allow them to leverage real-time patient and hospital information to make timely and appropriate clinical decisions.

Nervecentre uniquely provides a whole hospital platform that can deliver electronic observations, handover, task management and clinical assessments. Accompanying governance and escalation management integrates essential patient safety safeguards.

Company culture is clinically led, centered around patient care and providing quality solutions and support to our customers. Our offices are in Wokingham, with customers throughout the UK.

## About the role

The responsibilities of the **Project Manager** role include, but are not limited to:

- Owning a number of customer delivery projects, being the point of contact for the customer project manager and the project point of escalation and owning project quality.
- Advising customers on Nervecentre project delivery timescales, milestones, risks and issues.
- Setting out clear acceptance criteria, measuring against baselines and ensuring that benefits can be well documented at project closure.
- Having a broad understanding of the Nervecentre product in order to be able to field general product questions.
- Ensuring that project plans are in place and up to date at all times.
- Using experience & knowledge to guide a customer's Digital & IM&T team on a project. Based on the foundation of a strong relationship.
- Assessing resource requirements and ensuring that the Company is appropriately resourced to deliver within committed timescales.
- Reporting to the customer governance board on a weekly basis to highlight new project risks and impacts.
- Following Company processes, and taking an active role in process improvement, to ensure personal and team deliverables meet the right level of quality and are timely.
- Travelling to customer sites across the UK and potentially overseas.
- Seeking continuous improvement in the Nervecentre product through participation in development and test processes and actively providing feedback to the development team.

This full-time position will be based at your home address.

## Technical Skills Required

Knowledge of the following is required or advantageous; candidates should be clear on their skill level for each.

- Project management, PRINCE2 qualifications preferred.
- Microsoft Word – an ability to create logical and well-constructed documentation is required.

### **GDPR and IG**

- Take responsibility for data protection within the organisation; including adherence to UK regulations (GDPR) and health sector standards and ensure you are aware and follow the guidelines set out by the ICO,

## Non-Technical Requirements

In addition to demonstrating strong technical skills, the successful applicant will:

- Hold a full UK driving license.
- Possess excellent English written and oral communication skills.
- Be self-motivated and able to work with minimal supervision.
- Quickly learn new technologies and skills, with a clear focus on results.
- Plan work activities in a logical and clear manner.
- Collaborate effectively with customers and colleagues both in person and by phone, email, and other collaborative tools.
- Be patient and helpful with customers and colleagues.

## Salary and Benefits

Salary for this role is negotiable.

All staff members receive the following benefits package:

- 25 days of annual holiday, plus English public holidays.
- An opt-in company pension scheme, with employer contributions up to 4% of salary.
- An annual company bonus, the value of which is determined based upon company success and outlook and personal performance.
- Travel expenses related to customer activities (exclusive of travel to/from the office unless otherwise agreed). Mileage is paid at 45p per mile for the first 10,000 miles and 25p per mile thereafter.